

one voice

KEEPING YOU CONNECTED

You Know You're Living in 2010 When...

1. You wanted to bake a potato, but instead accidentally entered your password on the microwave keypad.
2. You haven't played solitaire with real cards in years.
3. You e-mailed the person who works at the desk next to you.
4. Your reason for not staying in touch with friends and family is that they aren't on Facebook.
5. You haven't looked at a photo album, except the "on-line" kind, in two years.
6. You haven't made a purchase in an actual store all year.
7. You decided to forgo an extra set of clothes on a recent trip so you had room to pack your laptop.
8. You now call your telephone provider when you want to inquire about Television and High Speed Internet.

Contact Us

202 N. East Street • PO Box 67
Blue River, WI 53518-9901
537-2461

Customer Service & Repair
611 or 537-2461

24/7 Internet Help Desk
Call your exchange + HELP. 536-HELP,
537-HELP, 538-HELP, 624-HELP, and 735-HELP

E-mail Us **Visit Us Online**
rgtc@mwt.net www.rgtc.coop
Click on the "On-Line Directory" tab for valuable coupons and important information.

Office Hours
Monday – Friday 8:00am to 4:30pm

Holiday Closures
Monday, September 6th, 2010
Labor Day



If you don't already have services offered by Richland-Grant Telephone Cooperative, get out your bills from last month and add up how much you spent on your phone, Internet, and TV services. Now compare this amount to the low monthly fee for a comparable Richland-Grant Telephone bundle. By switching to one of our bundles today, you can start saving every month on your telecommunications services.

For example, our Gold View Total Bundle includes all of this for only \$104.98/month.*

- **Phone** – Caller ID name & number with call waiting, caller ID on your TV, voice mail, and domestic long distance for 8¢ /min.
- **Internet** – 1 MB/256K broadband High Speed Internet, 24 X 7 help desk, 5 free e-mail addresses.
- **TV** – Digital cable with 110 channels including local networks from both the Madison and LaCrosse areas, plus 47 music channels.
- **Optional extras you may want to add** – 30 channels of High Definition TV, Digital Video Recorders, enhanced voice mail, more calling features, SecureIT plus virus protection, higher Internet speeds.



Ask About One Of Our Bundles, Then Do The Math!

*Offer limited to residential customers only. Business packages are available. Installation and programming fees apply. Prices do not include applicable taxes and regulatory and franchise fees. All prices subject to change. Contact us for complete details.



Employee Anniversary

Communications Worker, Tracy Wagner, began his telephone career at Richland-Grant Telephone on August 25, 1980. His first years were spent with the construction crew, where he learned about RGTC's buried plant, as the underground cable is called. Today, Tracy does installation and repair of telephone, High Speed Internet, and video services. Tracy's 30 years of service and familiarity with both the plant and technical operations of telecommunications have made him an asset to the cooperative. Away from work, Tracy enjoys camping with family and friends, along with coaching his children's teams and supporting their other activities.

Dial Before You Dig

The official start of summer is here, and with it comes a variety of landscaping projects. Whether you're adding trees and shrubs, installing a deck, or putting up a new fence, Richland-Grant Telephone reminds you to pick up your phone before you pick up your shovel.

Dialing before you dig isn't just a recommendation — it's the law. To make it easier, a national hotline now exists. Just dial 811, and representatives will route your request to local utility companies, who will have professionals mark your lines.

As one of your local service providers, we thank you in advance.



Streamline Homework with High Speed Internet and Free Installation

Is your family ready for the pace of another busy school year? If your Internet connection is sluggish, this is a great time to upgrade to high speed Internet service from Richland-Grant Telephone Cooperative.

You'll get fast and reliable Internet access at speeds up to 20 times faster than a typical dial-up connection. This will streamline all of your family's online activities, including the research your kids need to do for homework. Plus, our high speed Internet service comes with the features you want most, including:

- 24/7 Help Desk Service: Call your exchange + HELP: 536-HELP, 537-HELP, 538-HELP, 624-HELP, and 735-HELP
- Optional SecureIT Plus Virus Protection
- Optional Parental Controls and Content Filtering
- Up to 5 Free E-Mail Accounts
- No extra charge for wireless



Richland-Grant Telephone makes it easy for you to make the switch to high speed Internet as well. Our monthly rates are affordable, and vary with the bandwidth you choose. We'll also do the installation for you, and if you have questions, simply call our Technical Support line for assistance.

Install Richland-Grant Telephone's High Speed Internet by September 30th and save the regular installation price of \$70. Your kids' school year will be off to a smart start. For more details, give us a call at 611 or 608-537-2461.

Richland-Grant Telephone Can Help Keep an Eye On Your House or Business

Is everyone back in school? Is your summer house closed for the season? Is your house left alone and you need peace of mind that it is secure? According to the FBI, a burglary occurs somewhere in the U.S. every 15 seconds. What would happen if someone tried to break into your home while you were there, or when you're gone? Take control and guard against criminal intrusion with a Security System from Richland-Grant Telephone Cooperative. Your home will be protected by 24/7 monitoring. If a burglary is attempted, emergency personnel will be automatically alerted.

We offer this peace of mind in a variety of security systems for both homes and businesses. The systems can be customized with motion detectors, surveillance



cameras, recorders, fire/heat detection, 24/7 monitoring, and emergency response by local personnel.

For more information on these very affordable services or to schedule a free in-home consultation, please call 608-537-2461.