

one voice

KEEPING YOU CONNECTED



Looking For Your Channel?

Six of the channels on our line-up have undergone name changes:

Channel 127, Sleuth, is now called CLOO.

Channel 149, History International, is now called H2.

Channel 204, American Life TV, is now called YouToo.

Channel 352, HD Theater, is now called Velocity.

Channel 564, Encore Mystery, is now called Encore Suspense.

Channel 565, WAM!, is now called Encore Family.

Contact Us

202 N. East Street • PO Box 67
Blue River, WI 53518-9901
537-2461

Customer Service & Repair
611 or 537-2461

24/7 Internet Help Desk
536-HELP, 537-HELP, 538-HELP
624-HELP, 735-HELP

E-mail Us **Visit Us Online**
rgtc@mwt.net www.rgtc.coop
Click on the "On-Line Directory" tab for valuable coupons and important information.

Office Hours
Monday – Friday 8:00am to 4:30pm

Office Closures
Friday, April 6th from noon to 4:30pm
for Good Friday

Monday, May 28th
for Memorial Day



It's Your Lucky Day, More HD Channels

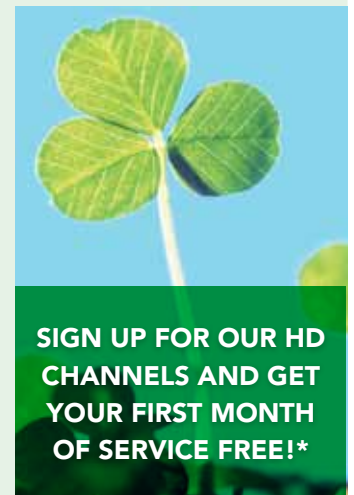
When the cooperative first introduced its HD package, there were about five channels. We have continued to add more and more until, with recent additions, the total is now 48! There are 35 in the Silver HD package and 48 in the Gold HD package. **Sign up for HD today and get ONE MONTH FREE!***

HD stations added in 2011 with more to come in 2012:

339 Speed HD	430 Lifetime HD
340 GOLF HD	431 Lifetime Movie HD
404 Disney HD	434 Oxygen HD
409 ABC Family HD	452 BIO HD
412 E HD	454 ID HD
413 FX HD	464 Travel Channel HD
415 Hallmark HD	481 CNBC HD
416 Syfy HD	484 FOX NEWS HD
421 USA HD	486 MSNBC HD

Six PREMIUM HD Stations were also added in 2011:

620 HBO HD	670 Starz HD
640 Cinemax HD	681 Showtime HD
660 Encore HD	690 TMC HD



SIGN UP FOR OUR HD CHANNELS AND GET YOUR FIRST MONTH OF SERVICE FREE!*

Call Richland-Grant Telephone at 611 or 537-2461 for complete details.

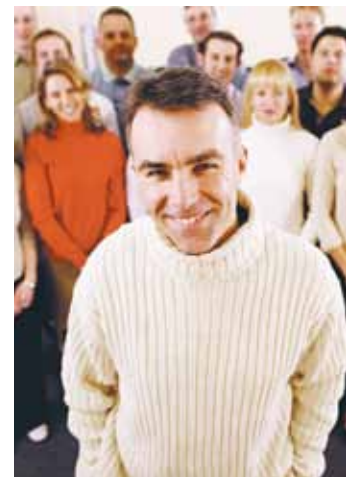
**Some location limitations may apply. Offer applies during the months of February and March 2012.*

Plan on Attending RGTC's 61st Annual Meeting

The Annual Meeting is an important event in the calendar year at any cooperative. For Richland-Grant Telephone Cooperative, it's a time to meet our staff and directors and learn what's happening at the member-owned company where you do business. It's also when the directors are elected by a vote from the members who are in attendance.

- This year's meeting will be held on Saturday, March 17, 2012, at the Blue River Community Building.
- "Early Bird" cash prize drawings begin at 10:00am.
- The meeting begins at 10:30am. Directors will be elected for the two positions in the Soldiers Grove exchange (incumbents William Meyer and Donald Olson) and one Sabin position (incumbent Keith Chamberlain).
- Lunch will be served immediately following the meeting.

All members of the Richland-Grant Telephone Cooperative are welcome! We hope you will take advantage of this opportunity to participate in YOUR cooperative.





Employee Anniversaries

Richland-Grant Telephone would like to recognize three members of our team who have served the cooperative for many years:

Kim Anderson has been with Richland-Grant Telephone for 35 years. In her position as Billing Coordinator, Kim works closely with the staff of National Information Solutions Cooperative, another cooperative that manages our billing software and prints our monthly statements.

Larry Jewell has been on the Board of Directors for 20 years. Larry represents the Boaz area, serves as President of the local board, and is also the current President of the Wisconsin Statewide Telephone Cooperative Association, a group that represents the interests of the 11 Wisconsin telephone cooperatives.

Lori Thomas is our Office Manager and also serves as the RGTC accountant. Lori's responsibilities include payroll and accounts payable processing, and completion of required reporting. She has been with the cooperative for 15 years.

Thank you ALL for your dedication to making the cooperative successful.

How Much Internet Speed Do You Need?

If your online activities have expanded or you've recently purchased a new computer, it may be time to reevaluate whether your current Internet connection still meets your needs. Since speed is a key factor, we'll begin by defining some measurement terminology:

Download Speed – rate at which data travels from the Internet to your computer

Upload Speed – rate at which data travels from your computer to the Internet

Kbps – kilobits per second (or thousands of bits per second)

Mbps – megabits per second (or millions of bits per second)

You'll run across these terms frequently when you read about various types of Internet connections. For example, a basic dial-up connection may offer a connection speed of 56 Kbps while high speed Internet access (such as DSL) may offer a download speed of 3 Mbps and an upload speed of 1 Mbps.

A dial-up connection requires the use of a modem and a phone line to dial into an Internet Service Provider's (ISP) node, in order to get access to the Internet. The data transmission rate is rather slow, usually 56 Kbps or less. Because of this, it will take a long time to download large files. Another disadvantage is that your phone line is occupied whenever you're online, which can result in frustrating busy signals for your callers. Dial-up was very popular in the past but is now steadily being replaced by high speed Internet access.

High speed Internet access provides the convenience of an always-on connection—there are no phone numbers to dial and no waiting to get online. It also offers much higher connection speeds of up to 15 Mbps. With high speed Internet access, you can quickly download movies, music, and software; easily watch streaming video of breaking news; and instantly move from website to website. You can also make and receive phone calls while you're working online. Many people find that once they switch to high speed Internet access, they wonder how they ever got along without it.

To get complete details about the different Internet connections offered by Richland-Grant Telephone, visit www.rgtc.coop or call 537-2461.

