

one voice

KEEPING YOU CONNECTED



Richland-Grant Telephone Annual Meeting

**Saturday, March 23, 2013
Blue River Community Building, Blue River**

- 10:00am (Registration)
- 10:30am (Meeting) – Lunch to Follow

Contact Us

202 N. East Street • PO Box 67
Blue River, WI 53518-9901
537-2461

Customer Service & Repair
611 or 537-2461

24/7 Internet Help Desk
536-HELP, 537-HELP, 538-HELP
624-HELP, 735-HELP

E-mail Us rgtc@mwt.net **Visit Us Online** www.rgtc.coop
Click on the "On-Line Directory" tab for valuable coupons and important information.

Office Hours
Monday – Friday 8:00am to 4:30pm

Office Closures

Friday, March 29, 2013 (PM)
for Good Friday

Monday, May 27, 2013
for Memorial Day



Security Systems Provide Peace of Mind

Did you know that a security system can do more than just protect your home or business from theft? What if your furnace stops running while you're away? Is there water in your basement? Did the power go out? Richland-Grant Telephone Cooperative has been protecting homes from burglars, frozen pipes, and wet basements for over 40 years!

The security systems installed by Richland-Grant Telephone Cooperative use a telephone line to contact a Central Station Monitoring Facility (CSMF) and relay important information about your home. For instance, if there is an unauthorized entry into your home, the CSMF is contacted within 15-20 seconds. Then, the CSMF contacts the sheriff's department immediately.

The CSMF is a vital part of the system. If your furnace was to stop running and the interior temperature of your home drops to the point where your water pipes might freeze, your alarm system will contact the CSMF and they will relay that information to you, again within 15-20 seconds. If you have a power outage or there is a problem with your phone line, again, the CSMF will contact you. It's like having a caretaker on duty 24/7—how's that for peace of mind!

Also, many insurance companies will offer a significant savings for their policyholders that have alarm systems connected to a call center, such as CSMF. Richland-Grant Telephone Cooperative has several security system options to choose from which can be customized to fit your individual needs.

Call our office today and get a FREE on-site evaluation and get the peace of mind that you have been waiting for!

Lifeline

Richland-Grant Telephone Cooperative offers low income customers a program to help reduce their telecommunications costs. With Lifeline, eligible customers are provided with a monthly credit on their phone bill. Eligible customers may only receive the benefit from one telephone company at a time (landline or cellular) and only one member of a "household" may receive the benefit. Customers must qualify for at least one of the following:

- Wisconsin Works (W2)
- Medical Assistance (MA)/Medicaid
- Badger Care
- Food Share
- Supplemental Security Income (SSI)
- Low Income Home Energy Assistance Program (LIHEAP)
- National School Lunch Program (Free Lunch Program)
- WI Homestead Tax Credit (Schedule H)
- Federal Public Housing Assistance or Section 8
- Income at or below 135% of Federal Poverty Level

If you receive any of the above benefits, please contact our office and we will help you complete the necessary paperwork to see if you qualify for a monthly credit on our phone bill.

Members to Vote for Changes

At the Richland-Grant Telephone Cooperative Annual Meeting which will be held on Saturday, March 23, 2013, at the Blue River Community Building in Blue River, Cooperative members will have the opportunity to vote on changes to the Articles of Incorporation and the Bylaws.

Per the recommendation of the Cooperative's counsel, the Restated Articles of Incorporation will replace the current Articles. The Restated Articles are designed to eliminate some out-of-date provisions, shorten the Articles, and remove some provisions that are inconsistent with the Richland-Grant Telephone Cooperative Bylaws.

The proposed bylaws change would provide the Board with the power to create a Chief Executive Officer (CEO) position, along with providing language that reflects current methods used by the Cooperative.

If you have questions about the amendments, you should contact General Manager, Brad Welp, prior to the Annual Meeting.



A Pinterest-ing Way to Collect and Connect

Pinterest (www.pinterest.com) offers a virtual place to house collections of the things you believe are beautiful, funny, important, or otherwise interesting. On a Pinterest pinboard, you can even collect intangibles like the snippets of stories, sayings, and ideas you used to tack onto a bulletin board or glue into your scrapbook.

Most Pinterest users are women (80 percent, according to a recent Google Ad Planner inquiry by Ignite Social Media), so collections tend toward fashion, cooking, home décor, crafts, and children. Men tend to collect images related to automobiles, sports, men's fashion, gadgets, and travel. Practically everyone on Pinterest collects images representing movies, music, books, humor, and inspiring sayings.

The beauty of Pinterest is you can collect whatever strikes your fancy. Pinboards are personal and often highly unique. You get a sense of who people are by looking at their pinboards and pins. If you like what you see, you can follow them or click on their pins and repin them on your own boards. You also can add pins to your Like list or Comment on them. You can even click on a pin and go to its original source to find out more. Click on names, pins, and boards in activity feeds to see new things and meet new people.

You can use Pinterest pinboards to help you accomplish tasks from big to small. Collect ideas to help plan a wedding, decorate a home, organize recipes, document your style, or organize your office. Pin funny or inspiring images to cheer up your family during a difficult time, add to an intellectual dialogue, or introduce yourself to a new group.

An invitation used to be required to sign up for Pinterest, but that is no longer the case. All you need to do now is visit www.pinterest.com and select the button "Join Pinterest" at the top of the page. You can register via Facebook, Twitter or an email address.