

# one voice

KEEPING YOU CONNECTED

## Start the New Year With New Goals

January is all about beginning again, taking a fresh look at the resources you have, and then planning how you will use them to the best advantage. It's the month of optimism that inspires us to make the most of the months ahead.

In particular, Richland-Grant Telephone Cooperative encourages you to think about your communications services. *Are your Internet speeds allowing you to do all the things you need to do online?* Ask us about our High Speed Internet plans. *Are you hoping to trim household expenses?* Ask about our money-saving bundled packages. *Do you want to make nights at home more entertaining?* Ask about our Digital TV options.

Whatever your goals are for 2014, we look forward to helping you achieve them. Happy New Year from all of us at Richland-Grant Telephone Cooperative.

### Contact Us

202 N. East Street • PO Box 67  
Blue River, WI 53518-9901  
537-2461

**Customer Service & Repair**  
611 or 537-2461

**24/7 Internet Help Desk**  
536-HELP, 537-HELP, 538-HELP  
624-HELP, 735-HELP

**E-mail Us**                      **Visit Us Online**  
rgtc@mwt.net                  www.rgtc.coop

Click on the "On-Line Directory" tab for valuable coupons and important information.

**Office Hours**  
Monday – Friday 8:00am to 4:30pm

### Holiday Closure

**Wednesday, January 1**  
for New Year's Day



## Count the Advantages of Digital TV

We know you have options in TV service these days. So why should you choose Richland-Grant Telephone Cooperative's Digital TV over a satellite provider? Because our service offers a long list of advantages that benefit both you and our community.

**Local Channels** – You get local news, local weather reports and community programming without an extra fee.

**No Dish on Your Roof** – With Richland-Grant Telephone Cooperative, there is no ugly satellite dish on your roof so you don't have to worry about costly roof damage. Instead, we have an easy, in-home installation with no expensive equipment to buy or repair.

**Always Clear Signal** – Satellite dishes can lose reception during bad weather. So, instead of climbing on your roof to remove snow and ice, relax inside with the always clear signal from Richland-Grant Telephone Cooperative.

**Emergency Alert System** – Our service includes an Emergency Alert System (EAS) to warn you of impending dangerous weather – this is a feature not offered by a satellite provider.

**Parental Controls** – We, as parents, can never be careful enough when it comes to our children. Use the easy PIN feature to control your children's access to television programming and movies. YOU decide what you do and don't want them watching in your home.

**Local Customer Service** – When you need help or have questions, we are available 24/7. Stop in the office and get personal attention from someone face-to-face or call 537-2461 during regular office hours and get a live, local Customer Service Representative — not someone in another city, state or country. After hours, simply dial 536-HELP (4357), 537-HELP, 538-HELP, 624-HELP, or 735-HELP.

**Support the Local Economy** – When you choose Richland-Grant Telephone Cooperative, you become a member, supporting your local provider and keeping your money right here at home. We are also a local employer and contribute to many local community organizations, fundraisers and events.

**Money-Saving Bundles** – You'll enjoy competitively priced packages with Richland-Grant Telephone Cooperative's Digital TV. Plus, you can save even more by bundling your TV with High Speed Internet services and phone. You also gain the convenience of receiving just one bill from one company.



For more details or to sign up for Richland-Grant Telephone Cooperative's Digital TV, call 537-2461 or stop in our office today!



## 2 ForYou Channel 2

Kick back, relax and take a break from the hustle and bustle of today's busy world. Tune in to Richland-Grant Telephone Cooperative's own Community TV Channel which broadcasts on Channel 2. You'll find local weather and radar, local advertisements and other local informational items and events.

If you wish to advertise your business, send a happy birthday wish to someone, advertise a bake or craft sale or put on a community event, we can help you. Simply call our office today and you could be on Channel 2 ForYou before you know it!\*

\*Charges may apply for advertising. Contact our office for further details.

## SECURITY AND SURVEILLANCE SYSTEMS

### More Than Theft Protection



**Freeze Alert & Home Temperature Control** – Freeze sensors safeguard against extensive damage from furnace failure to frozen and burst pipes due to undetected freezing. To prevent costly damage to your home, control the temperature in your home by setting your thermostat to control heating and air conditioning while you are away from home—and at night when you sleep. It can cut your energy bills by 10-20 percent.

**For your FREE In-Home Consultation, call 537-2461 today and have PEACE OF MIND!**

# Simplify Your Life: Sign Up for Automatic Bill Payment

We know you have a busy schedule, and Richland-Grant Telephone Cooperative can help! Simplify your bill paying and sign up for Automatic Bill Payment using the form below. Sign up today and have your monthly payment automatically withdrawn from your credit card or bank account on the 10th of each month. Simply fill out the appropriate form below and return to our office. It's Simple. It's Convenient. It's Worry-Free.

### AUTHORIZATION FORM FOR AUTOMATIC BILL PAYMENT

Please complete the appropriate section below to start conveniently paying your monthly telephone bill. Richland-Grant Telephone Cooperative will deduct your payment on the 10th of each month.

*Customer Information (as it appears on your Richland-Grant Telephone Cooperative Bill)*

Billing Name \_\_\_\_\_ Billing Number \_\_\_\_\_

Billing Address \_\_\_\_\_ Account Number \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

### MONTHLY CREDIT OR DEBIT CARD

#### Card Information:

Please check:  Credit Card  Debit Card Please check:  Mastercard  Visa

Card Number \_\_\_\_\_ Expiration Date (mm/yy) \_\_\_\_\_

*I authorize Richland-Grant Telephone Cooperative to initiate entries to my account as described above. This authority is to remain in full force and effect until Richland-Grant Telephone Cooperative has received written notification of its termination. I understand that at least seven days notice must be provided in order to prevent the initiation of a debit or credit entry. If there is more than one responsible party for your account, all parties should sign this agreement.*

Signature \_\_\_\_\_ Date \_\_\_\_\_

Joint Signature \_\_\_\_\_

### PAY BY BANK - FINANCIAL INSTITUTION CHECKING AND SAVINGS ACCOUNT

#### Financial Institution Information (Please enclose a voided check):

Financial Institution Name \_\_\_\_\_

Address \_\_\_\_\_ Telephone Number \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Account (Please check one):  Checking  Savings

Account Number \_\_\_\_\_ Routing Number \_\_\_\_\_

*I authorize Richland-Grant Telephone Cooperative to initiate entries to my account as described above. This authority is to remain in full force and effect until Richland-Grant Telephone Cooperative has received written notification of its termination. I understand that at least seven days notice must be provided in order to prevent the initiation of a debit entry. If there is more than one responsible party for your account, all parties should sign this agreement.*

Signature \_\_\_\_\_ Date \_\_\_\_\_

Joint Signature \_\_\_\_\_