

LEASING Vs. OWNING YOUR TELEPHONE EQUIPMENT



THE CHOICE IS YOURS

Lease or Own Your Telephone Equipment

You can lease equipment from Richland-Grant Telephone, and as part of the lease price, full maintenance will be provided at your premise for the telephone, the jack it is connected to, and the wiring to that jack.

Or you can own your telephone equipment and be responsible for the maintenance or replacement of the equipment. If you request that a technician be sent to your premise for a service problem, and he finds the trouble is in your equipment, a service charge will apply and you are still responsible for repairing the equipment. Please test your equipment before reporting a problem. For instructions prior to calling for service, see page 31.

Telephone systems for businesses can be purchased or leased from Richland-Grant Telephone. Full information and quotations are available from the telephone business office.

Richland-Grant Telephone provides normal telephone protection in accordance with state and federal standards. However, additional protection may be required for electronic equipment such as personal computers and modems. Richland-Grant is not responsible for any damage to customer-owned equipment connected to company-provided facilities which may occur during electrical storms. To prevent possible damage, you may wish to disconnect such equipment during electrical storms.

Maintain Your Inside Wiring or Subscribe To “Wire Maintenance”

If your wiring was installed by Richland-Grant Telephone, you can subscribe to “Wire Maintenance” which will provide full maintenance on the wiring at your premises. Call the telephone office for details. There is a small monthly charge for our “inside wire maintenance” program.

Or if you own your inside telephone wiring, you maintain the inside wiring yourself. Before reporting a service problem, please test your inside wiring. If a repairman is sent to your premise and finds the trouble in your inside wiring, upon your request repairs will be made on a time and material basis. In addition, a trip charge may apply.

If the present phone is wired into the wall (no jack) and you wish it changed so that you may plug in your own telephone instrument, upon your request Richland-Grant Telephone will install a modular jack. The usual charge for installing a jack will apply.